

Student Satisfaction Survey

2018-19

Prepared by IQAC, BELDA COLLEGE

Introduction

The college intends to conduct a newly designed Student Satisfaction Survey starting from the current academic year 2019-20. However, since 2014-15, we have been collecting student feedback on overall programme of study, which to an extent resembles a student satisfaction survey and therefore we use this as proxy for student satisfaction survey on overall institutional performance for the academic year 2018-19 . The questionnaire for the overall programme of study for 2018-19 consisted of 12 queries and students were asked to put their responses to each query into one of the following five categories: *Very Good, Good, Average, Poor and Very Poor*.

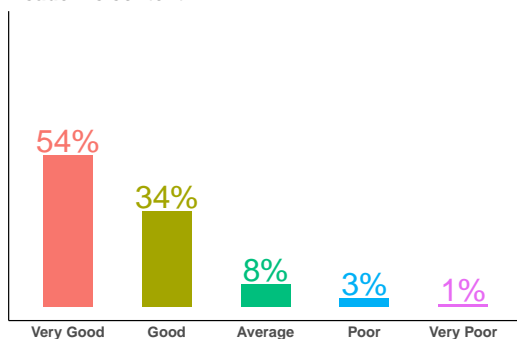
Results of The Survey

The following table gives the detailed results for the academic year 2018-19 obtained from 1365 students who participated in this survey. The surveys were conducted by the academic departments during regular class hours. The numbers reported here are in percent of the total responses received. For example,39 per cent of all students who participated in the survey rated the computer facilities in campus to be *very good* followed by 41 per cent student respondents who considered them to be *good* etc. In addition to a tabular representation, we also provide an alternative representation of the results using column charts, one for each of the 12 queries. Finally, kindly note that the numbers may not always add up to 100 due to rounding off error.

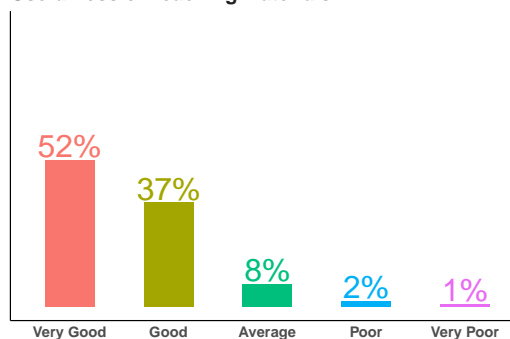
Table 1: Results for Academic Year 2018-19

Query	Very Good	Good	Average	Poor	Very Poor
Academic content	54	34	8	3	1
Computer facilities	39	41	15	4	2
Extra-curricular activities	55	31	10	3	1
Fairness of evaluation	52	28	16	2	1
Hostel facilities	40	36	13	10	1
Interaction with administration	44	40	12	2	2
Interaction with faculty	55	25	17	3	0
Library facilities	48	35	9	5	3
Recreational facilities	44	43	9	3	2
Sports facilities	42	41	14	2	1
Timeliness of practical work	46	36	10	6	3
Usefulness of Teaching Materials	52	37	8	2	1

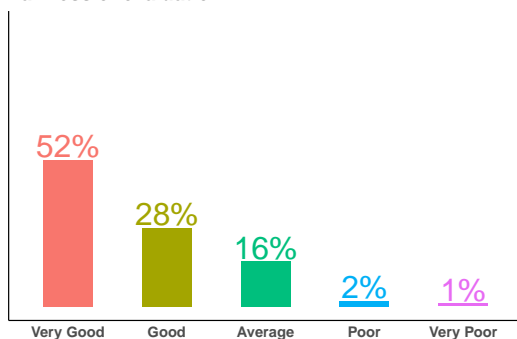
Academic content



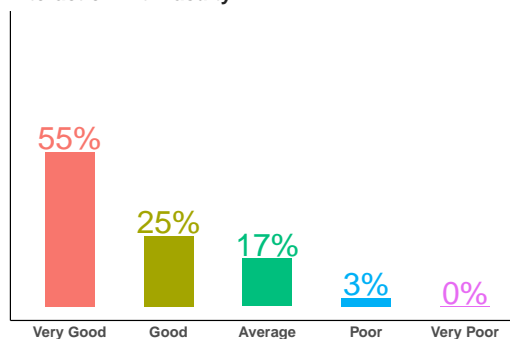
Usefulness of Teaching Materials



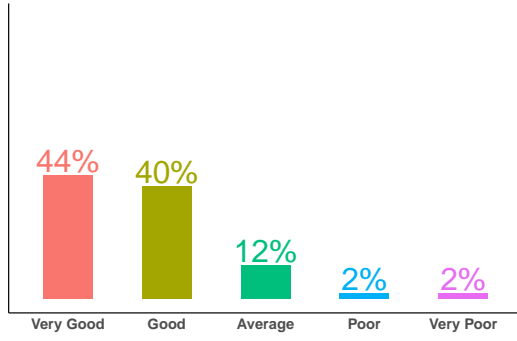
Fairness of evaluation



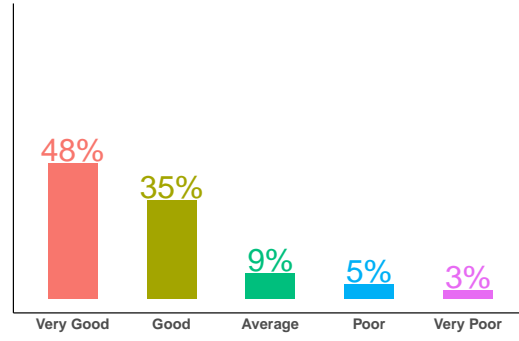
Interaction with faculty



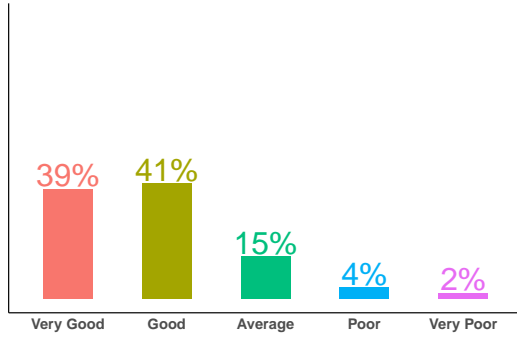
Interaction with administration



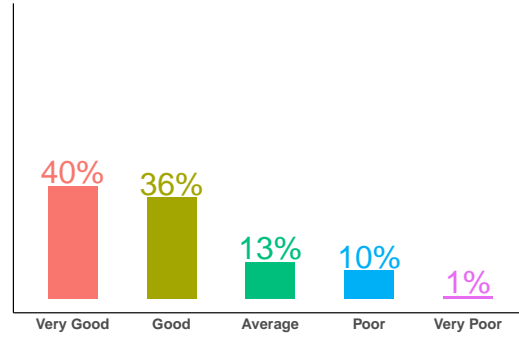
Library facilities



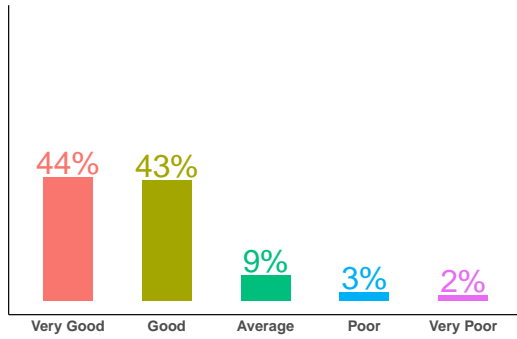
Computer facilities



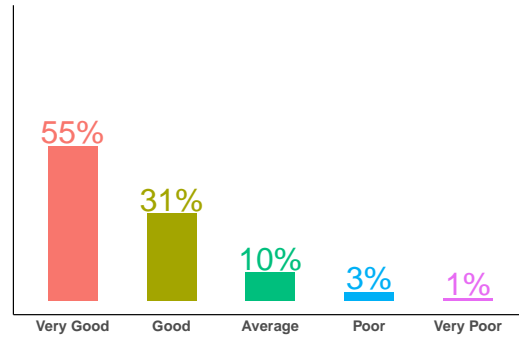
Hostel facilities

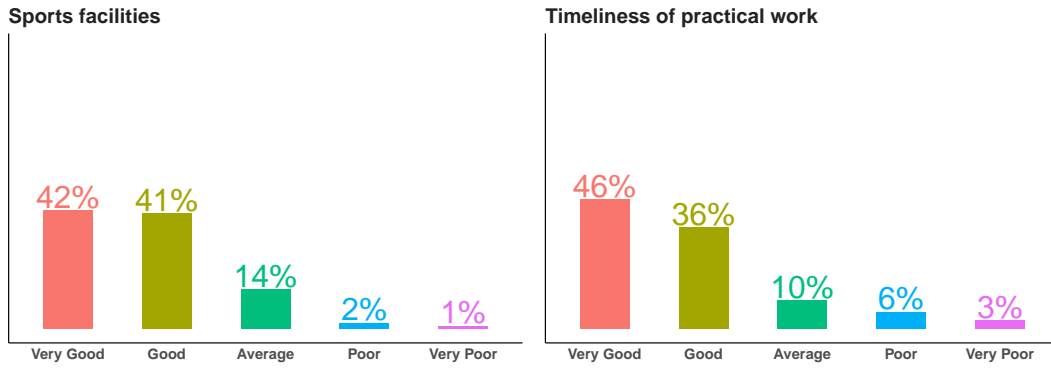


Recreational facilities



Extra-curricular activities





So, the majority of the students seem to be satisfied with the overall institutional performance. Some of the students (more than one-fifth of the total) however were clearly not impressed by the computer facilities in campus and facilities in the Hostel. Around twenty two percent of the students also felt that the faculty need to interact more frequently with the students.