

Student Satisfaction Survey

2016-17

Prepared by IQAC, BELDA COLLEGE

Introduction

The college intends to conduct a newly designed Student Satisfaction Survey starting from the current academic year 2019-20. However, since 2014-15, we have been collecting student feedback on overall programme of study, which to an extent resembles a student satisfaction survey and therefore we use this as proxy for student satisfaction survey on overall institutional performance for the academic year 2016-17 . The questionnaire for the overall programme of study for 2016-17 consisted of 12 queries and students were asked to put their responses to each query into one of the following five categories: *Very Good, Good, Average, Poor and Very Poor*.

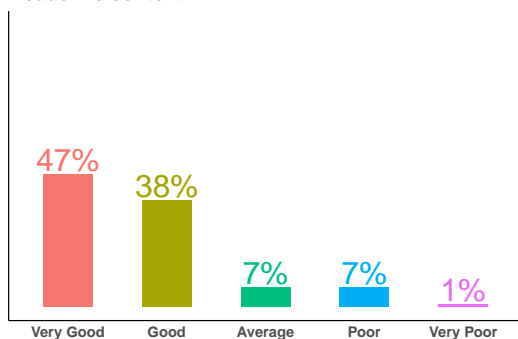
Results of The Survey

The following table gives the detailed results for the academic year 2016-17 obtained from 1265 students who participated in this survey. The surveys were conducted by the academic departments during regular class hours. The numbers reported here are in percent of the total responses received. For example, 52 per cent of all students who participated in the survey rated the computer facilities in campus to be *very good* followed by 35 per cent student respondents who considered them to be *good* etc. In addition to a tabular representation, we also provide an alternative representation of the results using column charts, one for each of the 12 queries. Finally, kindly note that the numbers may not always add up to 100 due to rounding off error.

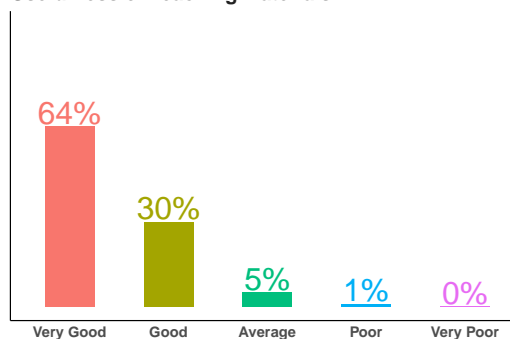
Table 1: Results for Academic Year 2016-17

Query	Very Good	Good	Average	Poor	Very Poor
Academic content	47	38	7	7	1
Computer facilities	52	35	12	1	0
Extra-curricular activities	46	41	9	4	0
Fairness of evaluation	67	23	7	2	0
Hostel facilities	38	46	12	2	2
Interaction with administration	51	39	7	2	1
Interaction with faculty	66	23	11	0	0
Library facilities	56	31	11	2	0
Recreational facilities	37	43	14	4	1
Sports facilities	38	54	7	2	0
Timeliness of practical work	49	35	14	1	1
Usefulness of Teaching Materials	64	30	5	1	0

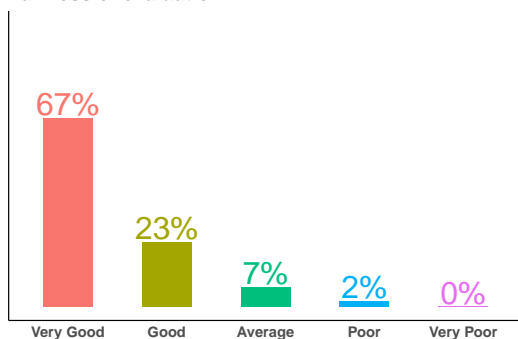
Academic content



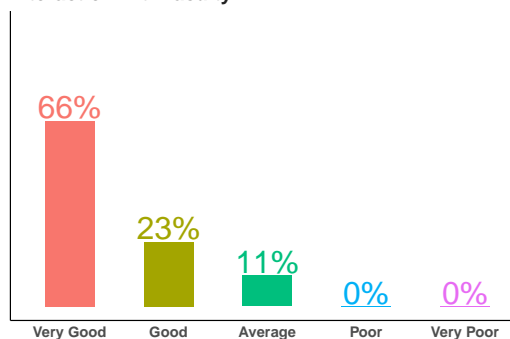
Usefulness of Teaching Materials



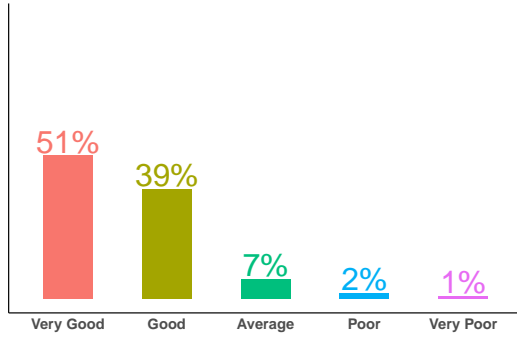
Fairness of evaluation



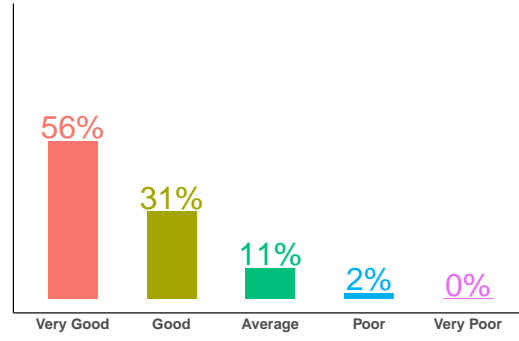
Interaction with faculty



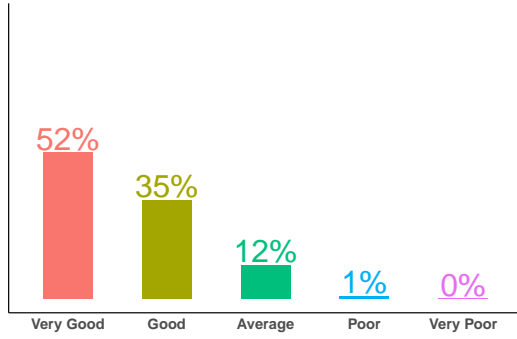
Interaction with administration



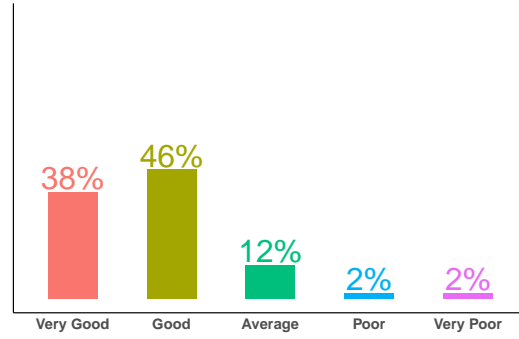
Library facilities



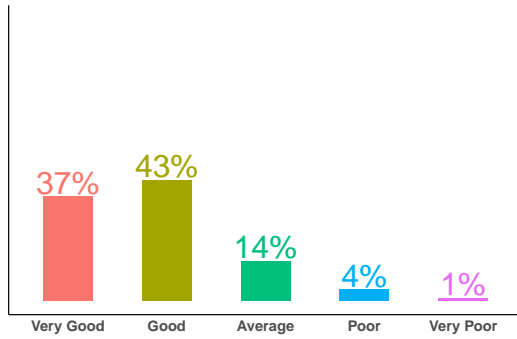
Computer facilities



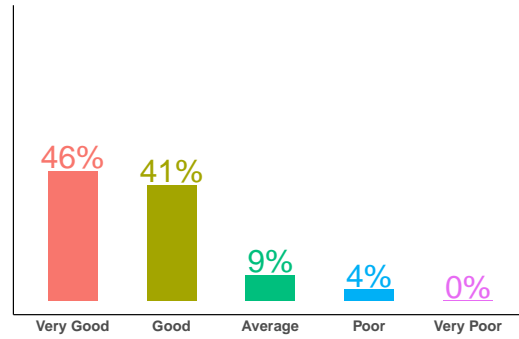
Hostel facilities

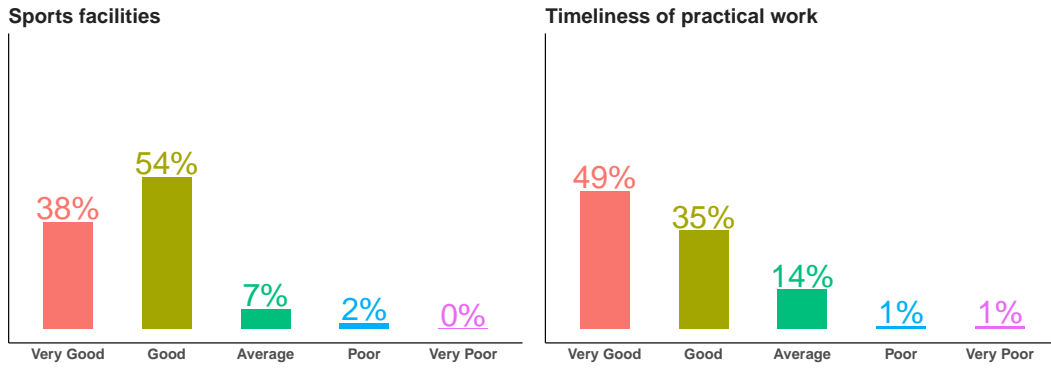


Recreational facilities



Extra-curricular activities





So, overall and across specific areas, the students seem to be satisfied with institutional performance. More than 80 percent of the students either responded *very good* or *good* across all our queries. This is in addition to the fact that barring hostel facilities, facilities for extra-curricular and recreational activities and academic content, we received *very good* ratings from more than half of our students.