

Student Satisfaction Survey

2015-16

Prepared by IQAC, BELDA COLLEGE

Introduction

The college intends to conduct a newly designed Student Satisfaction Survey starting from the current academic year 2019-20. However, since 2014-15, we have been collecting student feedback on overall programme of study, which to an extent resembles a student satisfaction survey and therefore we use this as proxy for student satisfaction survey on overall institutional performance for the academic year 2015-16 . The questionnaire for the overall programme of study for 2015-16 consisted of 12 queries and students were asked to put their responses to each query into one of the following five categories: *Very Good, Good, Average, Poor and Very Poor*.

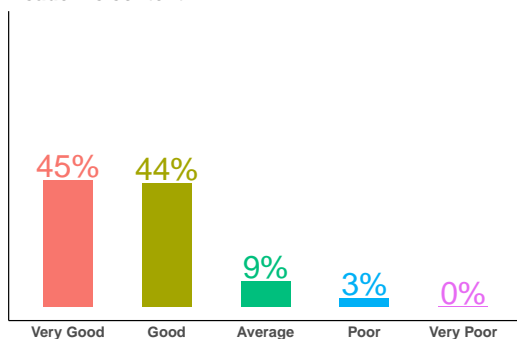
Results of The Survey

The following table gives the detailed results for the academic year 2015-16 obtained from 1295 students who participated in this survey. The surveys were conducted by the academic departments during regular class hours. The numbers reported here are in percent of the total responses received. For example,31 per cent of all students who participated in the survey rated the computer facilities in campus to be *very good* followed by 53 per cent student respondents who considered them to be *good* etc. In addition to a tabular representation, we also provide an alternative representation of the results using column charts, one for each of the 12 queries. Finally, kindly note that the numbers may not always add up to 100 due to rounding off error.

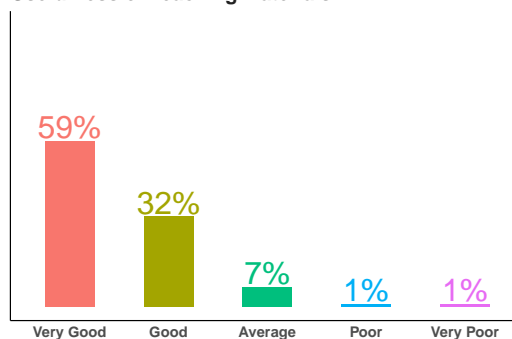
Table 1: Results for Academic Year 2015-16

Query	Very Good	Good	Average	Poor	Very Poor
Academic content	45	44	9	3	0
Computer facilities	31	53	16	1	0
Extra-curricular activities	44	41	9	6	0
Fairness of evaluation	62	24	11	2	1
Hostel facilities	31	49	20	0	0
Interaction with administration	58	39	0	3	0
Interaction with faculty	57	26	13	3	1
Library facilities	51	41	8	0	0
Recreational facilities	23	57	18	2	0
Sports facilities	42	43	14	2	0
Timeliness of practical work	40	43	13	4	0
Usefulness of Teaching Materials	59	32	7	1	1

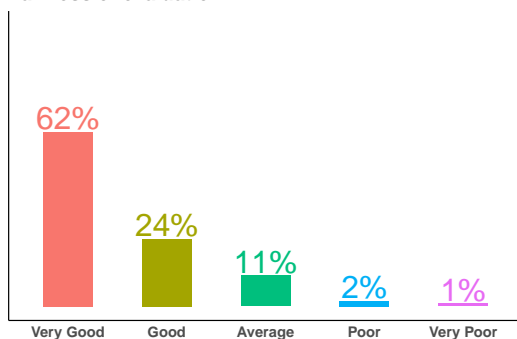
Academic content



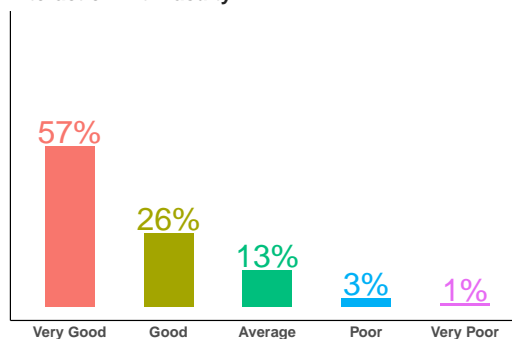
Usefulness of Teaching Materials



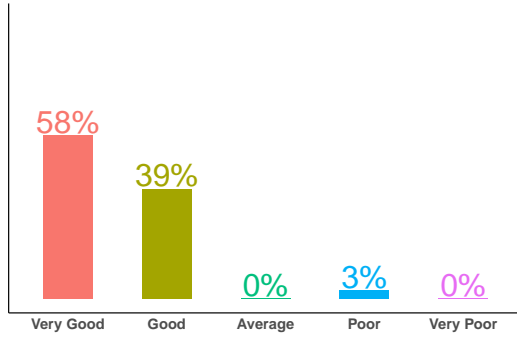
Fairness of evaluation



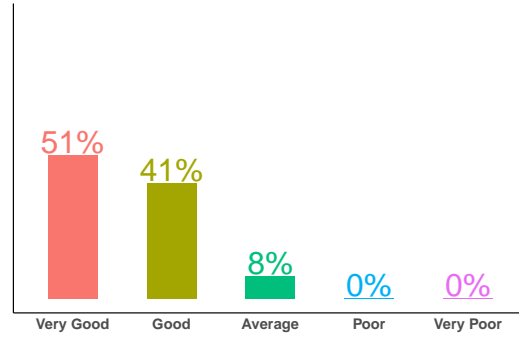
Interaction with faculty



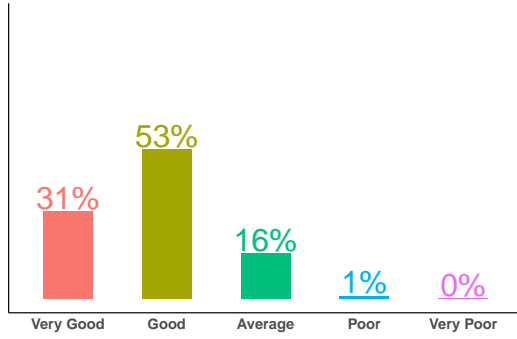
Interaction with administration



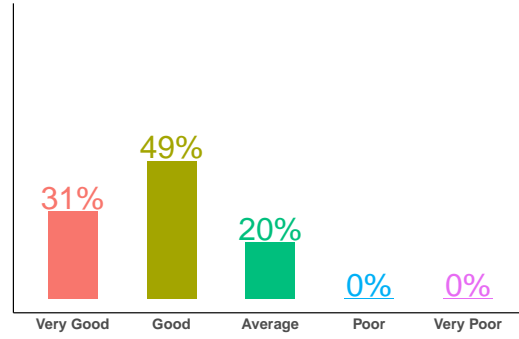
Library facilities



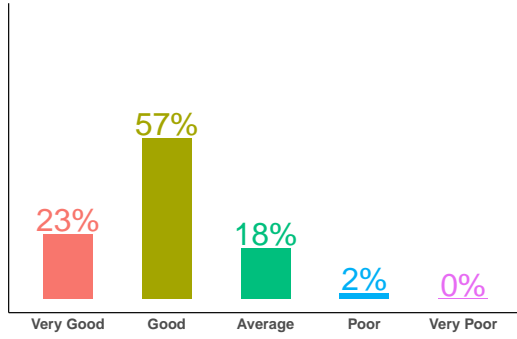
Computer facilities



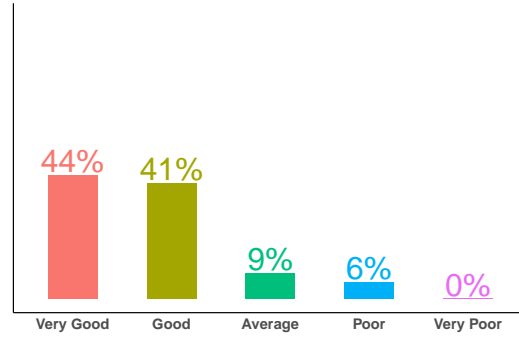
Hostel facilities

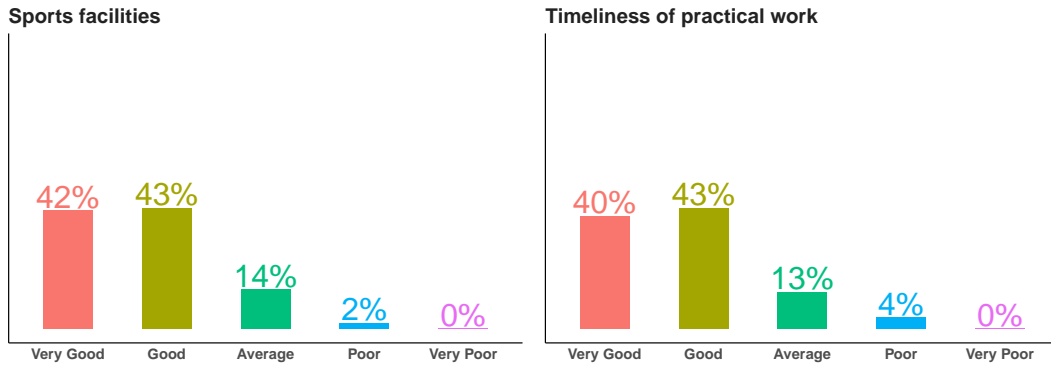


Recreational facilities



Extra-curricular activities





So, overall and across specific areas, the students seem to be satisfied with institutional performance. More than 80 percent of the students either responded *very good* or *good* across all our queries. However, computer facilities, hostel facilities and recreational facilities got lower ratings (*very good* ratings from 31, 31 and 23 percent students respectively) than what we had expected.